The Legion recognizes that misconduct and/or abuse by its members has devastating consequences for survivors and their families and the lay and religious communities. We have developed a steadfast commitment to helping those affected.



North American Territory Complaint Response Guide

Contact Information

Program Coordinator for Pastoral Care: **Abby Saunders** 678-467-9348

asaunders@arcol.org

Process

- Program Coordinator for Pastoral Care receives a complaint
- ► An **intake** is completed to document important information regarding the complaint
- Intake is passed on to the Director of Safe Environment, who completes an initial assessment

- The initial assessment determines:
 - ► The credibility of the allegation
 - ► The pathway for **next steps**, which may include:
 - ► Criminal investigation
 - ► Canonical investigation
 - ▶ Third-party internal investigation
 - ► Internal intervention plan

- ▶ Once the investigation is completed, the report is presented to the review board*
- ► Reviews all cases involving minors and adult cases by request of the territorial director
- ► The review board provides recommendations to the territorial director, who then makes the final determination of the case
- Once the final determination is made, final notifications are provided to each party to conclude the case
- *The <u>review board</u> consist of two Legionaries and five lay people who experts in the law, psychology, and medical fields

Pastoral Care

If at any point you, or your family, feel that you need to talk to someone about the case in which you are involved, the Program Coordinator for Pastoral Care will assist you in providing necessary information/updates and finding the right support option for you.

These options may include, but are not limited to:

- ▶ Therapy/counseling
 - ► Healing retreats
- Restorative dialogues
- ► Accompaniment through case process and/or contacting civil authorities

- ► Legionaries of Christ Safe Environment
 - ► Eshma

Helpful Links

- ► Crisis Hotlines and Resources
 - ► Law Enforcement
 - ► Child Protective Services

Guiding Documents

- ▶ LC Code of Conduct
- ▶ Praesidium Accreditation Standards
 - ▶ Dallas Charter
 - ▶ Canon Law

Important Notices

- You have the right to report to the civil authorities and/or to retain a lawyer at any time in the process
- ► Confidentiality: Only those who "need to know" will have knowledge of the case
- Anonymity: The Safe Environment Office will assess the case to the extent possible with an anonymous complaint, but due process requires that the accused has the right to know who is making the allegation and with what he is being accused
- Legion members, along with the Safe Environment Office, are mandated reporters and required to report any abuse, or suspicion of abuse of a minor to Child Protective Services